The future is here and it is stable. No longer a platform for only network engineers, VoIP Phone Systems are now business hardened and deployed around the world and installed at major Fortune 500 companies and critical call centers. A VoIP Phone System using FreePBX is the value platform of choice for IP Office Techs customers. It provides additional feature functionality, and cost savings for many of our mid-market customers. It's a "single box," easy to install, less time consuming to manage resolution and uses your existing network wiring and Internet connection for outside calls.

VoIP is a simple, yet feature-rich solution allowing our customers to choose the number of options as needed to fit your growing organization. Your entire business will connect and collaborate in real-time – choose the latest VoIP phones with color and touchpad displays at the main office and remote sites or homes. Then choose a basic small footprint set for break rooms or lobbies. You may also integrate your smartphone or PC desktop for added flexibility. By switching or upgrading to the VoIP platform, your business will receive additional functionality while reducing monthly phone bill costs. We know how enticing it sounds. Let's break down the benefits.

- Unified Communications via your office phone, smartphone, remote office phones, and email
- Save up to 60% by drastically reducing calling and audio conference costs
- Flexibility includes using your existing phone lines and numbers or affordable SIP phone lines
- Includes a conference bridge, forward to cell, voicemail to email, and music on hold via MP3 files
- Full Call Center capability using queuing with announcements and on-screen call center application
- Web-based management of phone system and users as well as desktop app for dialing and extension presence (used by operators)
- Calls to the office ring on any designated phone or group of phones... even your cell or phone at another location.

Available Features for all of our VoIP Systems

Call Handling

- Hold
- Transfer
- Blind Transfer
- Announced Transfer
- Transfer Direct to Voicemail
- Call Park to multiple slots
- Park Pickup from any Phone
- Do not Disturb
- Call Queuing
- Call Center Operation
- Call Center Statistical Reporting
- Ring Groups
- Hunt Groups
- Forward to Cell or Home
- Call Pickup of other Phone Ringing
- Find Me / Follow Me

Call Recording

- On Demand Call Recording
- Always On Call Recording by Extension
- Playback Phone's Speaker

Directory

- Speed Dials
- Directory on Phone
- Corporate Directory for Callers
- External Phone Numbers

Operator Features

- Status of Users on Buttons
- Transfer Direct to Voicemail
- Page Customized Groups of Phones
- PC Application for Greater Efficiency
- Handsfree Operation

Conferencing

- Conference Calls On Demand
- Conference Bridges with Dialin
- Meet Me Conferencing

Page & Announce

- Page Phone Speakers
- Page Overhead Speakers
- Multiple Paging Groups
- Whisper Page

Voicemail

- Individual Mailboxes
- Voicemail to Email
- Forward Voicemail
- Transfer to Voicemail
- Remote retrieval from any phone
- Multiple Greetings

Auto Attendant

- Picks up Immediately or Delayed
- Unlimited Auto Attendants
- Multiple Layers if Desired
- Programmable for Multiple Businesses
- Easily Change Announcements
- Can Transfer Callers Off Premise
- Dial by Name Directory
- Transfer to Departments
- Transfer to Extensions
- Provide Information on Demand

PC Integration

- User Application for Call Centers
- Operator Console
- PC Desktop for Extensions
- Web-based System Administration
- Comprehensive Manager Tool

Voice Over IP Phone Features

- Backlit Color Screens
- Paperless Labels
- Adjustable Stands
- Handsfree Operation with Headset
- Expandable Button Modules
- Comprehensive Forwarding
- Do Not Disturb
- Indication of Your Voicemail and Others
- One Button Dialing / Status to Extensions
- On Screen Directory

Multi Site Connectivity

- Dial extension to extension between sites
- One operator covers multiple sites
- User presence between sites
- No long distance charges between sites

Interfaces With

- Voice Over IP (VoIP) Phones
- Digital Phones
- Analog Phones
- PA (Public Address) Systems
- IVR (Interactive Voice Response)
- Standard POTS Phone Lines
- Digital PRI/T1 Phone Lines
- Voice Over IP SIP Trunk Lines
- Desktop PC's
- Tablets and Smartphones

Digital Phone Features

- Variety of models for any applications
- Connects with only two wires
- Backlit Grayscale Screens
- Paperless Labels
- Adjustable Stands
- Handsfree Operation with Headset
- Expandable Button Modules
- Comprehensive Forwarding
- Do Not Disturb
- Indication of Your Voicemail and Others
- One Button Dialing / Status to Extensions
- On Screen Directory

Onboard Music on Hold

- Load and choose play order of MP3 files
- Upload from your browser
- Easily use music and company info files

Mitel 6867i

Polycom VVX410

Grandstream GXV3140

FreePBX 2U Rack Mount Server (PBX)

Why IP Office Techs?

1. Our service department is highly available, ask an existing customer
2. We offer more than one phone system to compare with
3. We offer open source phone system - saving you money
4. We listen to your needs, we do not sell hardware first
5. We keep you in tune with new network enabled technologies for phone systems
6. Our background is not only in telephony, but network engineering also
7. We provide custom documentation and training on the systems we sell
8. Our phones can be voice over IP (VoIP), digital, analog, or remote
9. We use our proven Project Methodology and set up a time table
10. We really do provide the same attentive level of service, after the sale
11. We have been in business for over 8 years

A sampling of companies who TRUST us for their phone service…

- Yellow Cab Company - Fox Sports Milwaukee - Republic Airlines - Smith Barney - MetLife Insurance - Pain Management Assoc. - Cardinal Stritch University - US Marshals Milwaukee - Exam One - Freeman Manufacturing	- ALS of Wisconsin - Rockwell Automation - Safelite - Milwaukee Tool - Brady Labels - Bryant Stratton College - Dept of Homeland Security - Grede Foundry - NDMJ Cab Company TX - Gateway Plastics	- Holy Rosary Parish & School - Fehr-Graham & Assoc. IL - Fresenius Medical Dialysis - BMO Harris Bank - A & W Iron & Metal - US Federal Court Milw. - US Navy MA - Enhanced Medical Imaging - Eye Care Optical - Graham Telecom CA

Services	Partners	IP Office Techs
● Sales ● Design + Engineering ● Installation ● Service + Repair ● System Moves ● Maintenance ● Provider Selection ● Network Readiness ● Remote Suppot (NOC) ● Subcontract Services	● Avaya ● Nortel ● Aastra ● FreePBX ● Asterisk ● IPitomy ● Time Warner ● Windstream ● Asus ● Samsung	

Call us today for a free quote or to learn more about our products and services at 888.530.9112