



FACT SHEET

Xima Chronicall Recording Library Module

Easily Record, Locate, and Listen to Calls

OVERVIEW

With the Recording Library module, Chronicall can automatically catalog the recordings created by Voicemail Pro and make them ready to listen to from within Cradle to Grave. All of this happens behind the scenes without requiring a button press or manual process of any kind. With a simple setup process and hassle-free operation, finding your call recordings has never been so simple.

CAPABILITIES

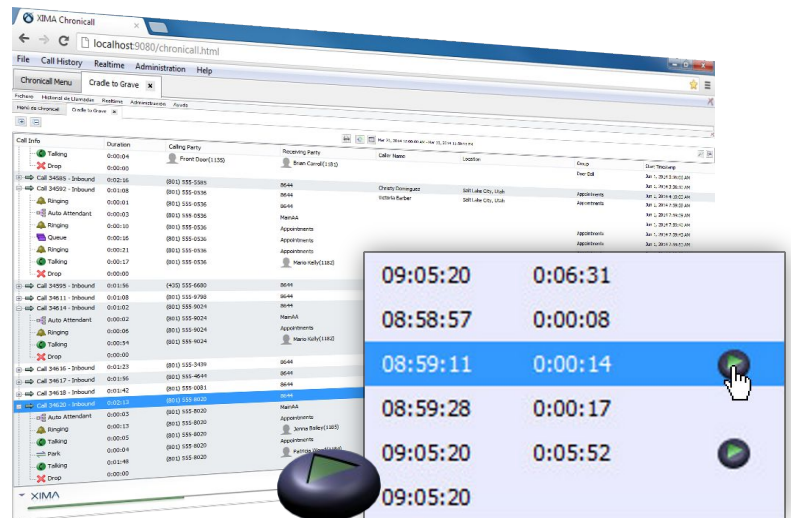
Audio Storage – When a recording is created, Recording Library takes the file and compresses it into an efficient Speex (.spx) file, which is optimized for high quality voice playback. Recordings in this format typically take up 100 KB of file storage per minute. This means that with only 32 GB of storage space, you could record a user for eight full hours every workday for two years. These files are also encrypted for maximum security.

Search and Filter – Chronicall intelligently matches each recording with the appropriate call and places a small icon next to that call's data within Cradle to Grave view. This gives you yet another way to easily search, filter, and sort your calls to quickly find the information you need.

Instant Playback – Clicking on a recording icon opens an audio player within Cradle to Grave, allowing you to listen to the call instantly. Stop, mute, rewind, fast forward, and jump to any position as easily as you would with any other media player, all without opening any other windows or programs.

Share and Save – Sharing recordings with others is as simple as typing an email address. Send .spx or .wav files to as many recipients as you want without the need to download and attach them over a separate email client. If you want to save a backup copy of a recording or play it later, you can download it to your computer with a few simple clicks.

Xima Care – At Xima Software, we strive to provide the best service and support possible. That's why we offer an optional yearly maintenance plan called Xima Care. This plan gives you free Major and Feature releases and unlimited access to the Xima support team for technical support, remote installation, assistance with custom reports, training sessions for you and your staff, and more. Our authorized partners and users can call in directly to our support line for instant assistance.





Xima Chronicall Recording Library Specifications

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| Category | Description |
|---------------------------------------|--|
| Format | Add-on module license |
| Chronicall Logging License | Required |
| Avaya IP Office Requirements | <ul style="list-style-type: none"> • IP Small Office Edition (SOE) • IP 403 • IP 406v1, IP 406v2 • IP 412 • IP 500v1, IP 500v2 • IP Server Edition |
| Avaya IP Office Release | Works with R3.2 through R9.0 |
| VRTX or Voicemail Pro | Required |
| Avaya Contact Store | Not required |
| Avaya CTI License | Not required |
| Avaya Delta Server | Not required |
| Server Requirements | <ul style="list-style-type: none"> • Windows XP or higher; Linux • 32-bit or 64-bit • 80GB Hard Drive • 2GB RAM • Dual Core CPU |
| User PC Requirements | <ul style="list-style-type: none"> • Windows 2000 or higher; Linux; Mac OS X • 32bit or 64bit • Internet Explorer, Firefox, Chrome, Opera, Safari • Java 7 • Javascript enabled |
| PC Audio | Client (user PC) must have audio to play recordings |
| Compression Algorithm | Speex (.spx) |
| Encryption Algorithm | Combination of PBE, MD5, and DES |
| Changes to IP Office Manager | Setting up Voicemail Pro to record calls |
| Number of Simultaneous Calls Recorded | Equal to the number of Avaya Voicemail Ports licensed |
| File Size of Recordings | 100KB per minute |

