



Messaging and IVR Product Overview

	DV4	DV2000	VS Ensemble	VS Ensemble ONS
Capacities				
Voice Ports				
Minimum	4	4	2	2
Maximum	4	48	8	8
Fax Ports				
Duvoice inbound / outbound fax	1-Jan	1-13	NA	NA
NetSatisFAXtion Fax Server	NA	1-12	NA	NA
Hours	500+	1000+	130	130
Mailboxes	225	10,000	500	500
Operating System	Microsoft XP Embedded	Microsoft XP Professional	Microsoft DOS	Microsoft DOS
Hardware				
	Mini Tower	Desktop (Rackmount optional)	Wall Mount PC	Wall Mount PC
		Intel 1.7 GIG	Pentium MMX 233	Pentium MMX 233
		Optional	N/A	N/A
	N/A	Optional (Rackmount Required)	N/A	N/A
	Included	Included	N/A	N/A
Switch Integrations				
Mode Code / ONS / and other In-Band integrations	Included	Included	Included	Included
System 75, Definity<G3v6.3	Optional	Optional	Optional	Optional
Nortel Norstar	Optional	Optional	Optional	Optional
Nortel Meridian Opt 11	Optional	Optional	Optional	Optional
Mitel DNIC	Optional	Optional	Optional	Optional
Mitel COV	Optional	Optional	Optional	Optional
Administration				
DTMF Administration over the Telephone	Limited	Limited	Included	Included
Administration via Keyboard & Monitor	Included	Included	Included	Included
Administration over Modem	Included	Included	Included	Included
Administration over LAN	Included	Included	N/A	N/A
Automated Attendant Features				
Unlimited Menu Trees	Included	Included	Included	Included
Multiple Tennant Features	Included	Included	Included	Included
Dial by First & Last Name Directory	Included	Included	Included	Included
Voice Mail Features				
Undelete Messages	Included	Included	Included	Included
Paging, Cellular, Delivery of messages	Included	Included	Included	Included
Relay Paging	Included	Included	Included	Included
VeMail - Delivery of voice mail messages to e-mail	Included	Included	N/A	N/A
E-Mail Message Waiting Notification	Included	Included	N/A	N/A
Hospitality Features				
Guest Mailbox Features	Included	Included	N/A	Included
Wake-up Calls	Included	Included	N/A	Included
Wake-up Call Status Reports	Included	Included	N/A	Included
Voice Mail to PMS Integration	Optional	Optional	N/A	Optional
Magix to PMS Integration through CTI link	N/A	Optional	N/A	N/A
Additional Features				
Inbound Fax	Included	Included	N/A	N/A
Inbound Fax / Fax on Demand	Included	Included	N/A	N/A
Outbound Faxing from the desktop	Optional	Optional	N/A	N/A
Call Accounting Application	N/A	Optional	N/A	N/A
Property Management Application	Optional	Optional	N/A	N/A
IVR Applications	Optional	Optional	N/A	N/A