

DV2000 FAX - Inbound Fax that is:

- Private
- Secure
- Prompt
- Affordable
- Sends copies of FAX messages directly to the subscriber's E-Mail address as .tif attachments
- No client software required.
- Integrates with any E-mail service
- Integrates with any LAN or directly with the Internet
- Very simple installation
- Available on all DV2000 platforms

www.duvoice.com
800-888-1057

Fax delivered as you want it.

Imagine the efficiency and privacy of having all of your incoming fax messages instantly delivered to E-Mail.

Think of the advantages of storing, forwarding, and retrieving your fax mail as electronic documents.

Consider receiving voice mail, fax and e-mail all in one convenient location.

~ Now look into DV2000 FAX ~



Why DV2000 FAX?

There are other inbound fax servers available. What's so special about DV2000 FAX?

- **Cost** DV2000 FAX is housed on the DV2000 voice mail system—eliminating the need for a dedicated fax server. Because it uses the same PBX integration functions for fax as it does for voice calls, DV2000 takes advantage of less expensive analog rather than DID fax cards.
- **Dedicated DID trunks are not required** DV2000 connects to analog extensions off of the telephone system and uses the same DID trunks as are used for voice traffic. This means that DV2000 does not require expensive dedicated DID trunks as many other inbound fax applications do.
- **Easy Installation** No unified messaging solution is easier to install than VeMail. DV2000 sends and receives SMTP E-mail just like any other workstation and appears as such to the network. Unlike other solutions, there is no need to configure your E-mail server around DV2000.

Who needs DV2000 FAX?

DV2000 FAX is ideal for applications with:

- **Sensitive information** Since DV2000 FAX documents are delivered directly to the intended recipient and do not sit in the open on a common fax machine, *private information remains private*.
- **Storage & retrieval of fax documents** DV2000 FAX sent as a .tif attachment to an E-mail message which can be stored just as you would any other electronic document in files on your computer, on floppy disks, or CDs. DV2000 FAX can eliminate traditional paper filing of old fashioned faxes.
- **Distance Workers and Road Warriors** can now access fax messages anywhere in the world. Now distance workers have access to voice mail, fax and E-mail all in one location. Even if the traveler has no access to E-mail, he or she can have DV2000 re-transmit the document to a local fax machine.
- **High volumes of 'junk' fax** Instead of throwing away reams of paper from 'junk' faxes, just hit the delete key in e-mail

How DV2000 FAX Works:

On switches that support Direct Inward Dial, (DID), each personal fax mailbox has its own DID number. In other applications, faxes can be received in a central fax mailbox for distribution to recipients.

An incoming call to a fax DID number is routed by the PBX directly to a special fax mailbox, which in turn sends the call to an available fax port on the DV2000. The fax port receives the fax and stores it on the DV2000 hard disk drive.

DV2000 can deliver the fax to the subscriber in several ways:

- A copy of the fax can be sent as a .tif attachment to an SMTP Email message to one or more addresses.
- The document can be delivered as a fax to the subscriber's mailbox to later be re-directed to a traditional fax machine.
- The subscriber can receive the document in either or both formats.

DV2000 FAX Inbound Fax Server

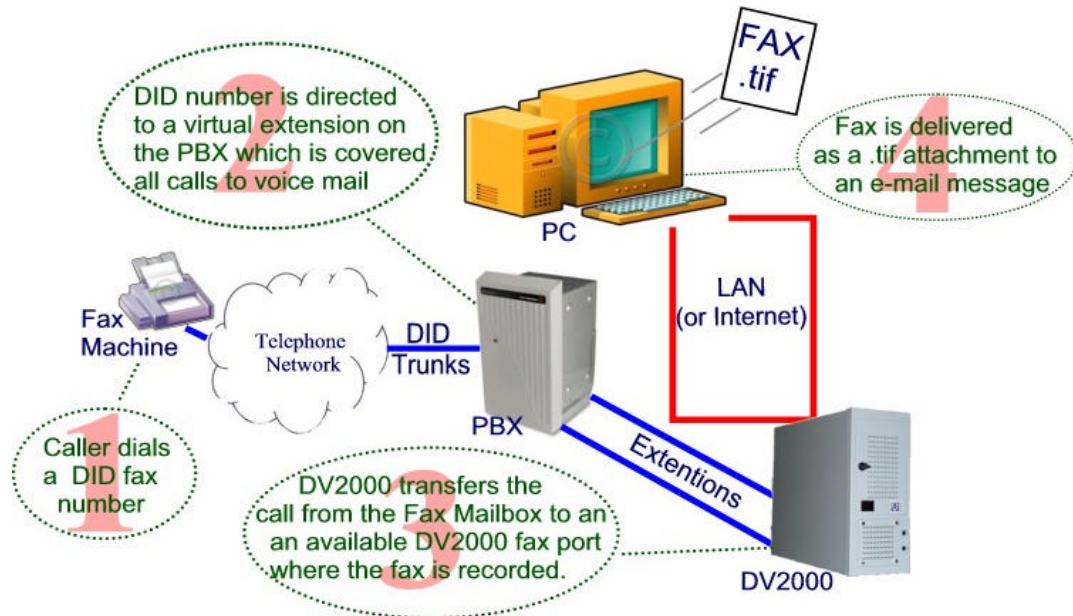
As easy as 1,2,3,4

1 A fax is sent

Typically, the caller dials a DID number associated with the subscriber's fax mailbox and presses send. A less common application has the caller dial an automated attendant greeting on DV2000 and then enter a route or fax mailbox number to then be routed to the fax mailbox

2 The call is routed to the fax mailbox.

In the DID example, the call is automatically routed by the PBX to a virtual extension that is forwarded to voice mail. (In an Avaya Magix, this would be accomplished using MFM extensions, in Definity, use exported stations with coverage path. Other switches provide means of creating 'phantom' extensions as well.)



3 DV2000 takes the fax.

The mailbox associated with this virtual extension automatically transfers the call to an available fax port on DV2000 where the fax is actually received and stored in the fax mailbox. These documents can be copied to the subscribers mailbox and / or made into .tif attachments to SMTP e-mail messages and forwarded to one or more e-mail addresses. Usually, the faxes are automatically deleted from the fax mailbox as soon as they have been delivered to the subscriber mailbox and / E-mail.

4 Subscriber views fax.

If the fax was delivered to the subscribers mailbox, the mailbox may be programmed to provide notification by means of MWI, pager, cell, or other. When the subscriber calls into their mailbox, they will hear "you have [x] new faxes". The subscriber is then asked whether they want the fax sent to their 'standard' location or to another fax machine. If the fax was delivered to the subscriber's e-mail address, it can be viewed simply by double clicking on the .tif attachment.



The heart of DV2000 FAX

Faxes are delivered directly to E-mail addresses using VeMail.

VeMail automatically sends copies of voice mail messages as .wav file and faxes as .tif file attachments to SMTP E-mail messages.

Since these are SMTP messages, VeMail will work on any e-mail server or service and over any network.

VeMail is included standard on DV2000 Standard and DV2000 Enhanced. VeMail is an option on DV2000 VS.

PBX Requirements

In addition to the ports for voice mail application, allocate one analog port for each fax port.

DID is desirable for personal fax mailbox applications. DV2000 FAX *does not* require dedicated DID lines even where DID is used.

What to order:

DV2000 fax can be installed on

- DV2000 VS,
- DV2000 Standard
- DV2000 Enhanced

DV2000 is available in 1 or 4 ports.

<u>Item</u>	<u>Part Number</u>
VeMail (reqd. only on DV2000VS)	VeMail
1 port fax	UM-FAX
4 ports fax	UM-FAX4

