

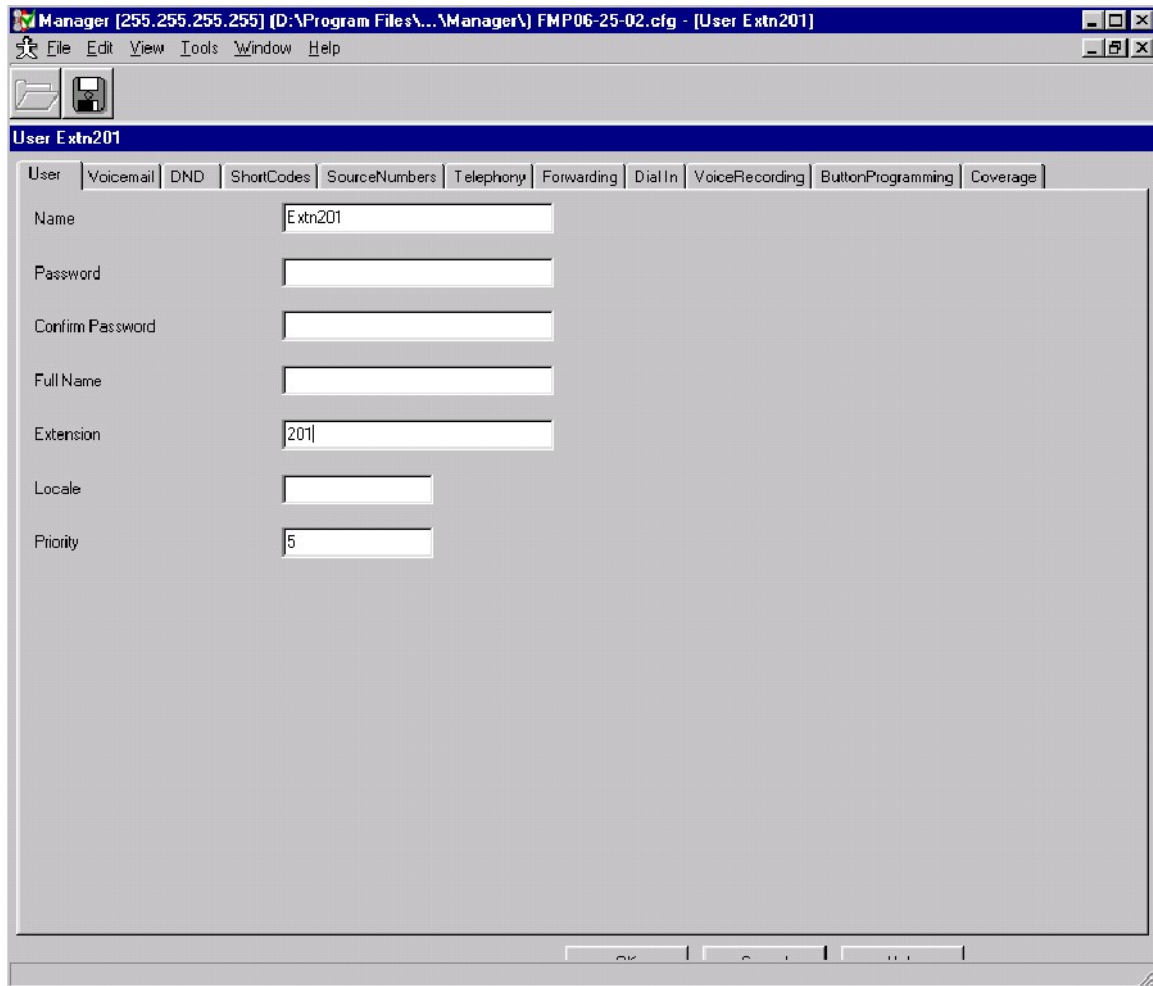
# Adding a Phantom Voicemail User.

Open the Manager application and receive a configuration from the IP Office. Click on User in the configuration tree. All of the users will show in the window.

The screenshot shows the Manager application interface with a configuration tree on the left and a list of users on the right. The user 'MattMcCall' is highlighted in blue in the list.

Name	Extension	Options	Forwarding	ForwardNum	FollowMeNum
Batbush	2007	VoiceMail CallWaiting			
BatbushFax	2017	CallV/aling			
BretRCall	2334	CallV/aling			
BretRiemensch.	2034	VoiceMail CallWaiting			
ClarkGrant	2072	VoiceMail CallWaiting			
Crossroads	2020	VoiceMail CallWaiting			
DanMCell	2363	CallV/aling	Uncond	96127438814	
DanMuellet	2063	VoiceMail CallWaiting			
DanWCell	2358	CallV/aling	Uncond	96120109364	
DanWV/aling	2058	VoiceMail CallWaiting			
DrewTCell	2355	CallV/aling	Uncond	97634820651	
DrewThomson	2055	VoiceMail CallWaiting			
GoodMorning	2022	VoiceMail			
JasonKCell	2357	CallV/aling	Uncond	97634823482	
JasonKely	2057	VoiceMail CallWaiting			
JohnWaly	2002	VoiceMail			
JordanHCell	2359	CallV/aling	Uncond	97634421120	
JordanHoffman	2059	VoiceMail CallWaiting			
JuleGehring	2031	VoiceMail CallWaiting			
LabStaff	2019	VoiceMail CallWaiting			
LabStaffFax	2032	CallV/aling			
MarkMcCell	2360	CallV/aling	Uncond	96125813535	
MarkMcCollough	2060	VoiceMail CallWaiting			
MarkMCell	2333	CallV/aling	Uncond	96128677092	
MarkMuhstein	2033	VoiceMail CallWaiting			
MarkJacobsen	2062	VoiceMail CallWaiting			
MattMcCall	2362	CallV/aling	Uncond	96128403217	
MickMCell	2354	CallV/aling	Uncond	99524844272	
MickMiller	2054	VoiceMail CallWaiting			
MidwestFax	2051	CallV/aling			
Modem	2021	CallV/aling			
MonicaUnderw.	2071	VoiceMail CallWaiting			
NickBCell	2356	CallV/aling	Uncond	96125786112	
NickStecht	2056	VoiceMail CallWaiting			
NoUser		VoiceMail	Outward Restrict		
PatrickPCall	2335	CallV/aling	Uncond	96123010814	
PatrickPeterson	2035	VoiceMail CallWaiting			
PaulLarson	2074	VoiceMail CallWaiting			
RemoteManager		VoiceMail DialIn			
SteveSandri	2044	VoiceMail CallWaiting			
SteveSCell	2344	CallV/aling	Uncond	96128039003	
SteveW/agerh.	2030	VoiceMail CallWaiting			
SueVCell	2303	CallV/aling	Uncond	99524961379	
SueVglsthuo	2003	VoiceMail CallWaiting			
ToddCCell	2373	CallV/aling	Uncond	99522216464	
ToddCouneya	2073	VoiceMail CallWaiting			
TomBCell	2337	CallV/aling	Uncond	96123257473	
TomBredesen	2037	VoiceMail CallWaiting			
TonySCell	2315	CallV/aling	Uncond	96128107029	
TonyStiglich	2015	VoiceMail CallWaiting			

Right click anywhere in the window to the right and select New. The following should display:



The screenshot shows a window titled "Manager [255.255.255.255] (D:\Program Files\...\Manager\ FMP06-25-02.cfg - [User Extn201])". The window has a menu bar with "File", "Edit", "View", "Tools", "Window", and "Help". Below the menu bar is a toolbar with icons for a folder and a floppy disk. The main content area is titled "User Extn201" and contains a tabbed interface with tabs for "User", "Voicemail", "DND", "ShortCodes", "SourceNumbers", "Telephony", "Forwarding", "Dial In", "VoiceRecording", "ButtonProgramming", and "Coverage". The "User" tab is active, showing a form with the following fields:

Name	<input type="text" value="Extn201"/>
Password	<input type="text"/>
Confirm Password	<input type="text"/>
Full Name	<input type="text"/>
Extension	<input type="text" value="201"/>
Locale	<input type="text"/>
Priority	<input type="text" value="5"/>

Place your cursor in the Name field. Enter a name for the new user that is unique. This field is very important. Many other areas in the system look to this field as a reference for this particular user the most import of which is the voicemail system. Try to stay with the same naming convention that is currently used for the system (i.e. JSmith noting the uses of capital letters and spaces).

Place your cursor in the Full Name field and enter the user's full name.

Place your cursor in the Extension field and enter the extension number of a phantom extension.

Click on the Voicemail Tab. The following will appear:

The screenshot shows a window titled "Manager [255.255.255.255] [D:\Program Files\... \Manager\] Woldon+Asphalt3\_4.cfg - [User Extn206]". The window has a menu bar with "File", "Edit", "View", "Tools", "Window", and "Help". Below the menu bar is a toolbar with icons for a folder and a floppy disk. The main area contains several tabs: "User", "Voicemail", "DND", "ShortCodes", "SourceNumbers", "Telephony", "Forwarding", "Dial In", "VoiceRecording", and "ButtonProgramming". The "Voicemail" tab is selected. It contains the following fields and options:

- Voicemail Code:** A text input field with a small white checkbox to its right labeled "Voicemail On".
- Confirm Voicemail Code:** A text input field with a small white checkbox to its right labeled "Voicemail Help".
- Voicemail Email:** A text input field with a small white checkbox to its right labeled "Voicemail Ringback".
- Voicemail Reception:** A text input field.
- Voicemail Email:** A group box containing four radio buttons: "Off" (selected), "Copy", "Forward", and "Alert".

At the bottom of the window are three buttons: "OK", "Cancel", and "Help". A status bar at the very bottom reads: "Received SD RTP request for 00601d244a1b 0.0.0.0 , unable to process".

Place a check in the small white box next to Voicemail On and the Voicemail Help if voicemail is desired for this station. De-select Voicemail Ringback

Enter the default voicemail code of 1234 and enter it again in the Confirm Voicemail Code field.

Enter the extension number of the Operator in the Voicemail Reception field if it is not already entered.

Click OK on the main user form when all modifications are complete.

The system will then ask you if you would like to "Create a new VOIP extension with this number", click on NO. When it asks you if you are sure, select YES.

Save and send the configuration to the IP Office unit. The changes that you have just made will require an immediate reboot.