Voicemail Pro Licenses

For IP Office Release 6, support for Voicemail Pro is enable by the addition of a **Preferred Edition** license.

- **Preferred Edition (Voicemail Pro) :** *IP400 LIC PREFRD (VMPRO) - 171991.*
  This license enables support for Voicemail Pro as the IP Office's voicemail server with 4 voicemail ports. The **Preferred Edition** license allows the voicemail server to provide the services listed below. Additional license can be added for additional voicemail features, these are detailed separately. This license was previously called **Voicemail Pro (4 ports)**.

  - Mailboxes for all users and hunt groups.
  - Announcements for users and hunt groups.
  - Customizable call flows.
    - Call recording to mailboxes.
  - Campaigns.
  - TTS email reading for users licensed to **Mobile Worker** or **Power User** profiles.
  - Use of **Conference Meet Me** functions on IP500 and IP500 V2 systems.

- **Advanced Edition**
  This license enables the additional features listed below. A **Preferred Edition** license is a pre-requisite for this license.
  - *IPO LIC R6 ADV EDITION RFA LIC:DS - 229424.*
  - *IPO LIC R6 ADV EDITION TRIAL RFA LIC:DS - 229425.*

  - Support for Customer Call Reporter.
  - Voicemail Pro database interaction (IVR).
  - Voicemail Pro call flow generic TTS (8 ports).[1]
  - Voicemail Pro Visual Basic Scripting.
  - Voicemail Pro call recording to ContactStore.[2]

    1. Provides up to 8 ports of TTS for use with Speak Text actions within Voicemail Pro call flows. Not used for user TTS email reading.
    2. Note: In a Small Community Network using centralized voicemail, this license only enables ContactStore support for the central IP Office. Remote IP Offices in the network require their own Advanced Edition license or a **VMPro Recordings Administrator** license.

- **Preferred Edition Additional Voicemail Ports**
  The required license for Voicemail Pro server support (Preferred Edition (Voicemail Pro)) also enables 4 voicemail ports. These licenses can be used to add additional voicemail ports up to the maximum capacity of the IP Office system (IP406 V2 = 20, IP412 = 30, IP500 = 40, IP500 V2 =40). This license was previously called **Additional Voicemail Pro (ports)**.
  - *IPO LIC VM PRO RFA 2 LIC - 174459.*
  - *IPO LIC VM PRO RFA 4 LIC - 174460.*
  - *IPO LIC VM PRO RFA 8 LIC - 174461.*
  - *IPO LIC VM PRO RFA 16 LIC - 174462.*

- **VMPro Recordings Administrators :** *IPO LIC CONTACTSTORE RFA LIC - 187166.*
  To support ContactStore in a Small Community Network, IP Offices other than the central IP Office require either their own Advanced Edition license or this license.

- **VMPro Networked Messaging :** *IPO LIC NTWKD MSGING RFA LIC - 182297.*
  Enables VPNM (Voicemail Pro Networked Messaging) functionality within Voicemail Pro. This allows message exchange with remote Voicemail Pro systems and Avaya Interchange systems.

- **VMPro TTS (Generic) :** *IP400 3rd PARTY TTS LIC RFA - 182303.*
  This legacy license enables use of text to speech facilities using third party TTS software with Voicemail Pro. One license per simultaneous instance of TTS usage. For IP Office Release 6 this license is no longer used for user email reading. The IP Office Advance Edition license also enables 8 ports of generic TTS.

- **VMPro TTS (ScanSoft) :** *IPO LIC AVAYA TTS RFA 1 - 182299.*
  This legacy licence enables use of text to speech facilities using Avaya supplied TTS software with Voicemail Pro. One license per simultaneous instance of TTS usage. For IP Office Release 6 this license is no longer used for user email reading.

- **UMS Web Services**
  These licenses are used to enable UMS voicemail services support for users set to the ***Basic User*** profile. Other users are enabled for UMS through their licensed user profile. These licenses are also used to license hunt groups for UMS voicemail services.
  - *IPO LIC VMPRO UMS 1 USER - 217880.*

· *IPO LIC VMPRO UMS 5 USER - 217881.*
· *IPO LIC VMPRO UMS 20 USER - 217883.*

Legacy Voicemail Licenses

The following legacy licenses are still supported by IP Office Release 6.

· **UMS Web Services**
These licenses are used to enable UMS voicemail services support for users set to the ***Basic User*** profile. Other users are enabled for UMS through their licensed user profile. These licenses are also used to license hunt groups for UMS voicemail services.

· *IPO LIC VMPRO UMS 1 USER - 217880.*
· *IPO LIC VMPRO UMS 5 USER - 217881.*
· *IPO LIC VMPRO UMS 20 USER - 217883.*

· **VMPro Database Interface :** *IP400 3RD PARTY IVR LIC RFA - 182298.*
This legacy license enables 3rd party database support within Voicemail Pro call flows. For IP Office Release 6 this is also enabled by the Advanced Edition license.

· **VMPro VB Script :** *IP400 VB SCRIPTING LIC RFA - 182300.*
This legacy license enables Visual Basic Script support with Voicemail Pro. For IP Office Release 6 this is also enabled by the Advanced Edition license.

http://marketingtools.avaya.com/knowledgebase/businesspartner/ipoffice/mergedProjects/manager/voicemail_pro_licenses.htm
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