



IP Office Technical Bulletin

Bulletin No: 82
Date: 1 May 2007
Region: Global

Guidelines for Paging Groups on Avaya IP Office

Avaya would like to provide the following guidance to help support IP Office installations that require Group Paging to Avaya IP or digital telephones. These guidelines do not apply to paging using external equipment.

IP Offices with large Paging Groups and complex configurations can on occasion cause some system performance degradation during the paging activity. Therefore Avaya recommends the following limits on the number of members that can be configured in a Paging Group are not exceeded. Multiple paging groups can be configured on the IP Office, but each paging group should not exceed these limits.

	Software Version 4.0	Software Version 3.2
IP Office 500	64	N/A
IP Office 412	48	24
IP Office 406v2	32	16
Small Office Edition	16	16
IP Office 406	N/A	16
IP Office 403	N/A	16

If a Paging Group limit is exceeded there may on occasion be some system performance degradation, such as slow response on phone displays or voice quality issues. Avaya will not accept escalations for any issues caused by the effect of Paging Groups configured above the recommended limit.

Issued by:
Avaya Small Systems Division (SSD) Tier 4 Support
Contact details:-

EMEA/APAC
Tel: +44 1707 392200
Fax: +44 (0) 1707 376933
Email: gsstier4@avaya.com

NA/CALA
Tel: +1 732 852 1955
Fax: +1 732 852 1943
Email: IPOUST4ENG@Avaya.com

Internet: <http://www.avaya.com>
© 2007 Avaya Inc. All rights reserved.