



IP Telephony

Contact Centers

Mobility

Services

## FACT SHEET

# 6400 Series Digital Telephones

## Overview

Adjustable LCD displays, quality speakerphone capabilities and a range of programmable feature keys make the Avaya 6400 series digital telephones a high quality, efficient choice for voice communications. (Note: The 6402 is not supported with IP Office.)

## Capabilities

Avaya 6400 series digital telephones deliver voice quality and all of the basic features that you need for efficient communications, including:

- Fixed feature keys: Speaker, Mute, Conference, Transfer, Redial, Hold, Volume Up/Down
- Desk/wall-mount option
- Administrable hands-free operation
- 2-line by 24-character adjustable LCD display
- Speakerphone
- User administration
- Time/day default
- Ringer volume and tone
- Up to 24 flexible dual LED feature keys

## Benefits

The 6400 series telephones enable everyone in your organization to work more efficiently and effectively by delivering the latest communications capabilities right to the desktop and simplifying the flow of information.



### Avaya Advantage

Every 6400 series telephone has Hands-Free Answer on Intercom (HFAI), allowing you the convenience of answering calls without picking up the handset.

## 6400 Series Sets Compatible with IP Office



	6408	6416	6424	XM24
<b>Format</b>	Digital telephone	Digital telephone	Digital telephone	Expansion unit
<b>System Requirements</b>	Any IP Office platform	Any IP Office platform	Any IP Office platform	Any IP Office platform; connects directly to 6424 (2 max per DS module)
<b>User Requirements</b>	NA	NA	NA	Expansion unit port; 6416 and 6424 only phones
<b>Programmable Feature Keys</b>	8	16	24	24
<b>Menu/Display Navigation Keys</b>	8	8	8	—
<b>Display Size (lines x characters)</b>	2 x 24	2 x 24	2 x 24	—
<b>Speakerphone</b>	Two way	Two way	Two way	—
<b>Fixed Feature Keys</b>	8	8	8	—
<b>Expansion Unit Port:</b>	No	Yes	Yes	—

### Feature Detail

Absent Text	Dial On Pickup (Hotline)	Message Waiting Light
Account Codes	Directory Acces	Messaging
Auto-Answer	Distinctive Ringing	Monitor Calls
Automatic Call Distribution	Do Not Disturb	Multi Language
Busy Lamp Field	Exceptions	Mute
Bridged Appearance	Extension Password Change	Night Service
Call Appearance	E911	Park
Call Bearing	Follow Me Here	Personalized Ring
Call Coverage	Follow Me To	Queing a Transferred Call to a Busy Extension
Call Forwarding	Forward on Busy	Record a Call
Call History	Forward on No Answer	Redial
Call Intrude	Forward to Specified Number	Relay On-Off Pulse
Call Park	Forward on On Hook Dialing	Ring Back When Free
Call Pickup	Group In-Out	Self-Administer
Call Queue	Group Paging Make-Receive	Soft Key LabelingSpeed Dialing
Call Steal	Hands-free Speech	Suspend Call Waiting
Call Timer	Headset Capability	Suspend-Resume
Call Transfer	Hold	Time-Date
Call Waiting	Hot Desking	Toggle Calls
Callback	Hot Transfer	Unconditional
Caller Display	Least-Cost Routes	Voicemail Collect
Clear Call Waiting	Line Appearance	Voicemail On-Off
Conference Calls	Lock	Voicemail Ringback On-Off
Dial Ahead	Login	Volume Adjustment
Dial Emergency	Meet-Me Conference	